

Kevin Cunneen

PRODUCT OWNER / BUSINESS ANALYST

Contact

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Profiles

kevincunneen.com
[LinkedIn.com/in/kcunneen](https://www.linkedin.com/in/kcunneen)

Skills

Product Management

Business Analysis

Agile Methodologies

UX Certified

SQL Certified

Atlassian Suite of Products
(Jira, Confluence, Trello etc.)

Education

2009 – 2013
BSc (Hons) Business Information Systems,
University College Cork, Ireland

- First Class Honours (High Distinction)
- Awarded the title of “College Scholar” in 2012, 2013 & 2014

Permanent Resident
via Global Talent Visa

Profile

Digital Professional with nine years’ experience within a software development capacity, including product ownership, design, roadmap planning, human-centred design (HCD), and agile methodology. Strong analytical skills with an understanding of software design concepts & practices, founded on a solid academic background. Well-developed interpersonal and communication skills – both written and oral.

Employment History

Business Analyst, Transport for NSW **Sydney, Australia**
SEP 2023 – PRESENT CONTRACT

- The sole business analyst on the discovery phase for a high-impact government project that spearheaded the gathering, validation, and documentation of requirements from diverse stakeholders, including senior management, technical teams, and external partners
- Contributed to the development of business cases, project plans, and risk management strategies, whilst also supporting effective decision-making

Business Analyst, PlayfairTan **Sydney, Australia**
JUN 2023 – SEP 2023 CONTRACT

- Analysed and reviewed the advisory divisions reporting practices and implemented efficiencies where applicable
- Built a custom automated-process using VBA and excel to streamline internal processes
- Delivered project on-time and within budget

Digital Business Analyst, Merkle **Sydney, Australia**
OCT 2021 – MAY 2023 CONTRACT

- Collaborated with all stakeholders to ensure customer’s requirements were met and expectations were delivered
- Part of a wider team that successfully launched a series of AEM websites for a large-scale industry leading client
- Collaborated with third-party vendors on a series of api integrations

Product Owner & Business Analyst, RAC WA / UbiCar **Sydney, Australia**
DEC 2019 – NOV 2021 CONTRACT

- Led the digital team to launch Australia’s first Pay Per KM insurance product
- Presented to investors to gain additional funding
- Managed, prioritised, and refined the product backlog
- Responsible for ensuring that the insurance product offered was compliant with Australian insurance regulations (APRA, ASIC etc.)
- Collaborated with technical and business teams across Asia, USA, and Australia

Business Analyst, PlayfairTan **Sydney, Australia**
SEP 2019 – DEC 2019 CONTRACT

- Documented operational processes and advised the business on improvements
- Built a series of tools relating to weekly, monthly, and quarterly reports
- These tools reduced operational FTE resources from 5 days to 0.5 days producing significant cost savings and manual effort
- Delivered project on-time and within budget

Career-break for long-term travel **Global**
OCT 2018 – SEP 2019

Product Owner, CoreHR **Cork, Ireland**
SEP 2015 – OCT 2018 PERMANENT

- Presented research to existing and prospective clients at user conferences
- Participated and facilitated agile ceremonies and Voice of Customer workshops
- Analysed market trends and prepared the product roadmap with features that will allow the organisation to maintain its strategic market approach in growth

IT Consultant, Version 1 **Dublin, Ireland**
JUL 2013 – SEP 2015 PERMANENT